

# **CASE STUDY**

Volody's AI CLM software simplified contracting for one of the largest capsule manufacturers

## **The Client**

The company is now the world's largest integrated supplier of solid dosage products and services, providing hard-shell capsules, film and foil barrier solutions, track and trace systems, and process, packing, and inspection equipment.



#### \$1.2 B+

Net revenue for the fiscal year 2022-2023



#### 62 years

of commitment to providing quality products and services to its customers

## .oOO

## 130 B+

Capsules produce per annum ensuring quality & hygiene

#### 12,000+

Employees present worldwide ensuring quality to consumers

## At a Glance

The objective of this project and case study was to overcome the challenges faced in contract management by implementing Volody's AI-powered CLM software. The objectives included streamlining contract workflows, improving storage and retrieval, consolidating key terms and obligations, establishing a centralized contract list, bridging communication gaps, and enhancing overall efficiency.

## Challenges

- **Unstructured Drafting Process:** Lack of a systematic approach for contract drafting and approval.
- **Organizing Signed Contracts:** Difficulty in efficiently organizing and accessing executed contracts.
- **Scattered Key Terms:** Key contract details are dispersed across various locations, causing inefficiencies.
- **Obligation Tracking Issues:** Difficulty in monitoring and fulfilling contractual obligations effectively.
- **Centralized Contract List Absence:** No comprehensive list of legal contracts, hindering cross-functional coordination.



## **Solution Process**

The client, after careful deliberation, partnered with Volody to tackle their contracting challenges. Volody adopted a strategic approach to tackle these issues. These were the steps taken by Volody to supercharge the client's contracting process:



#### **Standardized Workflow**

Implementation of a standardized workflow for each contract type, simplifying the approval & signature process.



## Consolidation of Key Terms

A central location to gather & organize key terms and tenure of contracts. Al reads through the contracts providing accurate metadata.



#### **Central Repository**

Implemented a system for efficient storage and retrieval of signed contracts.



#### **Obligation Tracking**

Introduced a system to track & fulfill obligations effectively with an option to upload proof when completed, maintaining transparency.



#### **Comprehensive Contract List**

Developed a centralized list of all legal contracts across functions to ensure visibility and accessibility.

## Results

After integrating Volody's AI CLM, the client witnessed notable improvements:

- 1. Improved efficiency & accuracy in contract drafting and signatory approval.
- 2. Time and resource savings through easy access to signed contracts.
- 3. Facilitated reference and analysis with key contract details in one accessible location.
- 4. Minimized compliance risks with improved tracking & fulfillment of contract obligations.
- 5. Enhanced visibility and accessibility with a comprehensive list of legal contracts
- 6. Reduced errors & improved communication between legal and business teams.

1,500+	Contracts managed efficiently on Volody's Al-powered CLM platform	
30+	Templates created on the customizable workflow tailored according to the client needs.	

weeks of implementing the CLM software with training & uploading the legacy contracts

## Why Volody

#### **Superior Customer Support**

By working with diverse customers facing similar challenges, we gain valuable insights from a wide range of customer base thus helping us provide with superior customer support.

#### **Enhanced Performance**

Experience reduced latency, resulting in a smoother & more efficient user experience, thereby promoting increased user adoption.



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#### **Flexibility and Customization**

Quickly fine-tune and adapt our CLM to meet the unique business needs of each customer, embracing agile customization to ensure a tailored solution.

#### Scalability

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Empower efficient handling of large contract datasets without compromising performance, accommodating growth as needed.

#### Faster Development Cycles

Facilitate the rapid delivery of innovative features & functionalities, ensuring that we meet the evolving needs of customers through frequent software updates.

